



# International Journal of Engineering and Science Invention

---

*e-ISSN: 2319 – 6734    p-ISSN: 2319 – 6726*

---

## **CERTIFICATE**

*It is certify that the paper entitled by “Development Of A Client Loyalty Plan In The Company Cda Automas Ltda Through A Crm” has been published in International Journal of Engineering and Science Invention (IJESI).*

### ***Your article has been published with following details:***

*Author's Name: Juniors Benjamín Rodríguez Bolívar, MBA Ever Ángel Fuentes*  
*Journal Name: International Journal of Engineering and Science Invention (IJESI)*  
*Journal Web: www.ijesi.org*  
*Journal Type: Online & Offline*  
*Review Type: Peer Review Refereed*  
*Publication Year: 2019*  
*Publication Month: July*  
*Vol No.: 08*  
*Issue No.: 7*



***Editor-In-Chief***  
***International Journal of Engineering and Science Invention (IJESI)***  
***E-mail ID: ijesi@invmails.com***  
***Web: www.ijesi.org***

---

***UGC Approval Serial Number: 2573 & UGC Journal Number: 43302***

---